

## Dead On Arrival (DOA)

Please complete and then email to [lisap@star21.com.au](mailto:lisap@star21.com.au)

Dealer Information	
Name:	Star21 Pty Ltd
Dealer Code:	AFWF
Contact Name:	Lisa Papas
Contact Number:	03 9804 2763
Contact Email:	lisap@star21.com.au
Dealer Address:	45 Church Street, Abbotsford, VIC 3067

Customer Information	
Date:	
Company Name:	
Contact Name:	
Contact Number:	
Contact Email:	
Telstra Account Number:	

Device Information	
Device Make:	
Device Model:	
IMEI Number:	
Purchase Date:	
Fault Description:	