**Mobile Device LOAN Form**

|  |
| --- |
| **CUSTOMER INFORMATION** |
| Date:Company Name: |  |
| Customer Name: |  |
| Mobile Number: |  |
| Contact Number: |  |
| Email Address: |  |
| Star 21 Pty Ltd Account No: |  |
|  |  |
|  |  |
| **LOAN HANDSET INFORMATION** |
| Type of Device:eg. Nokia 6120, iPhone 16GB |  |
| Accessories sent with loan:(Tick applicable box/es)  | 🞏 Battery 🞏 Stylus🞏 Charger 🞏 Cover🞏 Memory Card 🞏 Other  (please specify) |

**CREDIT CARD DETAILS**

Star 21 Pty Ltd has the right to charge the below credit card if:

1. Loan phone is lost/damaged
2. Loan phone is not returned within agreed specified time

|  |  |  |
| --- | --- | --- |
| Credit Card Holder Name: |  |  |
| Credit Card Type: | VISA AMEX | DINERS MASTER CARD |
| Credit Card Number: |  | Authorization is required to charge your credit card for the applicable fees. Star 21 Pty Ltd will charge any fees to your credit card, the correct details provided above |
| Card Valid to (mm/yy): |  / |  |
| Signature: |  |

***Please Note:*** *Card holder must provide a copy of the front/back of the credit card, with a sample signature to match the card. This will protect both the user and Star 21 from any disputes.*

**LOAN PHONE AGREEMENT**

1. At its discretion, Star21 Pty Ltd may provide a loan phone ("Loan Phone") to customers for an agreed period ("Loan Period"). While Star21 Pty Ltd will use reasonable endeavors to ensure that a Loan Phone does not contain any third party content or data before providing it to a Customer, Star21 Pty Ltd does not warrant that a Loan Phone will be free from all third party content or data.
2. The Loan Phone includes any accessories and packaging with which the Loan Phone is provided to the Customer.
3. The Loan Phone remains, at all times, the property of Star21 Pty Ltd, however risk in the Loan Phone passes on to the customer from the commencement of the Loan Period until returned to Star21 Pty Ltd.
4. If Loan Phone is lost, stolen or damaged in any way during the Loan Period, the Customer must notify Star21 Pty Ltd immediately by contacting 1300STAR21 (1300782721).
5. The Customer must return the Loan Phone to Star21 Pty Ltd at the time that the Customer's handset is returned or replaced.
6. When the Customer returns the Loan Phone to Star21 Pty Ltd, the Loan Phone will be checked to ensure it is in the same condition in which it was provided to the Customer, subject to reasonable wear and tear, and to ensure that the Loan Phone has been returned in accordance with the terms of this Agreement.
7. In the event that Star21 Pty Ltd or its authorised agent determines in its discretion that the Loan Phone has been damaged during the Loan Period (excluding reasonable wear and tear) or in the event that the Customer fails to return the Loan Phone to Star21 Pty Ltd, the Customer may be liable at Star21 Pty Ltd's absolute discretion to pay for the value of the phone. Such value will be the retail sale value of the Loan Phone as at the date of this Agreement ("charge").
8. The Customer agrees that by entering into this Agreement, the Customer hereby authorises Star21 Pty Ltd to debit the Customer's credit card as required in order to recover the charge.
9. The commencement of the Loan Phone Agreement is conditional upon the Customer providing to Star21 Pty Ltd the details of the Customer's credit card.

**Customer Acceptance of Terms and Conditions**

I have read and understood the Terms and Conditions above and agree with these

Customer Signature\* Date\* / / 20

**PLEASE SEND ALL RETURNS TO:**

**45 CHURCH STREET, ABBOTSFORD, VICTORIA 3067**